**CIS-260 Laboratory**

**Business Objects**

* Flight
* Airplane
* Reservation
* Boarding Pass
* Reservation waiting list
* List of confirmed reservations
* Payment
* Schedule

**Actors**

* Airline Staff
* Airline Customer
* Ticketing Agent
* Credit Card Company
* Customer

**Use Cases**

* Check Schedule
* Check flight status
* Make reservation
* Add reservation to waiting list
* Confirm reservation
* Cancel reservation
* Process payment
* Issue refund
* Board airplane
* Issue boarding pass

(check-in online)

(check-in at the airport)

* Schedule flight
* Cancel flight

**Database Entities (aka records)**

* Ticket Sale